

Keeping your doors
open for business
is our business



Service agreements
for your entrance solutions

ASSA ABLOY
Entrance Systems

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Do small components slow your business down?

Your entrances deserve expert service from your local service team

A steady flow of people, goods and services through your entrances every day is a sign of a healthy business.

But heavy traffic also puts your doors under pressure. With every little component working overtime to keep your doors running, issues may be more likely to occur.

What happens if your doors stop working?

- Customers may go elsewhere
- Production might stand still
- Revenue could be lost

All because your doors have been working hard, opening and closing, day in and day out.

Even something as robust and well-engineered as an ASSA ABLOY automatic door needs service to stay in great working order. That is why we offer the industry's most complete, flexible service solutions.

With local presence and operations in your area, ASSA ABLOY Entrance Systems has specialized service technicians on call to help you take care of your service needs, so you can focus on your business.

What would happen if your doors did not open for business?



2520 times a day
this door will rotate



BRAKE WHEELS

The brake wheels should be inspected and cleaned regularly to ensure quiet, dependable operation

Expert service only a call away

Service you can rely on

With qualified, local technicians equipped with inventory to service all brands of automatic doors, you can rely on the expertise of the global leader in door opening solutions to keep your doors open so you can have the freedom to get on with the day-to-day running of your business.

We keep your business running with:

- Fast response to service calls
- Regulatory compliance checks and upgrades
- Servicing of all entrances, even other brands
- Savings on the total cost of your entrances
- Pro-active care using analytics and reports to prevent unplanned downtime

Three levels of priority cover

Whichever service agreement you choose, and whether it covers one site or many, our teams do not just service your doors – they also go the extra mile to provide solutions that prolong the life of your equipment.

We can ensure reliable, safe and sustainable operations at every entrance under your agreement – to keep your business moving.



Upgrade your service today

Get in touch to talk about your options

Call us at 1-877-237-2687

info-automatic.na.entrance@assaabloy.com

assaabloyentrance.us • assaabloyentrance.ca



Pro-active care packages



Comprehensive program

With full coverage, Gold Service enables you to plan and budget your expenses annually.

GOLD Service benefits:

- Spare parts
- Labor and travel costs*
- Replacement of components according to planned maintenance schedule
- Annual AAADM inspection

Added advantages

With coverage for all service calls during business hours, Silver Service offers you peace of mind.

SILVER Service benefits:

- Labor and travel costs*
- Planned maintenance
- Parts discount
- Annual AAADM inspection

Scheduled service

With scheduled onsite visits, Bronze Service means you know that your doors will be regularly serviced and inspected.

BRONZE Service benefits:

- Planned maintenance
- Parts discount
- Annual AAADM inspection

* non-emergency service



Included in all packages

- 1–4 scheduled maintenance visits per year
- 24/7 priority service hotline and fast response
- Quality control and safety checks
- Documentation reporting on life cycle of your equipment

3425 customers will pass through these doors each weekend



WHEELS

These wheels make 44,000 rotations a day to ensure smooth opening and closing

ASSA ABLOY e-maintenance™

All your entrance information in one accessible place

Add ASSA ABLOY e-maintenance™ to your service package

ASSA ABLOY e-maintenance™ puts all your entrance information in one accessible place. Easy-to-use and streamlined to give you direct access to everything from your orders to service appointments to your service spending and product health, ASSA ABLOY e-maintenance™ gives you the power to access your data around the clock.

Products can be added to a service agreement at any time and can be monitored via the products and agreements overview. 24/7 access to the service history and status of your products helps you ensure your business is ready to meet future needs.

Simply log on to ASSA ABLOY e-maintenance™ for:

- Easy access to real-time data on all your automatic doors
- Planning, order and service information
- Overview that helps you control lifecycle costs
- 24/7 availability*

In the event of unplanned downtime 'near' real-time information means you can see when a service technician will be on site, even when you are not there. And post-service reports give you the peace of mind that your doors have been serviced and are up and running once again.



With ASSA ABLOY e-maintenance™ you will benefit from a quick and convenient overview

**Except during maintenance time*



ASSA ABLOY Entrance Systems is a leading supplier of entrance automation solutions for efficient flow of goods and people. Building on the long-term success of the Besam and Megadoor brands, we offer our solutions under the ASSA ABLOY brand. Our products and services are dedicated to satisfying end-user needs for safe, secure, convenient and sustainable operations. ASSA ABLOY Entrance Systems is a division within ASSA ABLOY.

ASSA ABLOY
Entrance Systems



Call your local service team

Give us a call at:

US: 1-877-237-2687

CA: 1-888-608-9242

E-mail us at:

info-automatic.na.entrance@assaabloy.com

Or contact us through our website

assaabloyentrance.us • assaabloyentrance.ca

Our team is always ready to talk about your entrance solutions.



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